

rebuilding lives

**hutt**ST  
CENTRE

A work of the Daughters of Charity



## STRATEGIC PLAN 2015-2018

**Meeting our clients' needs is at the heart of everything we do.**

**Our 5 strategic goals for 2015-2018 are based on our desire to better meet client needs and to support them to find a lasting pathway out of homelessness.**



Hutt St Centre's Strategic Plan 2015-2018 sets out the strategic directions and specific goals for the 3 year period. It describes what we aspire for into the future, defines our key objectives and highlights the values, which underpin our operations.

Within this context, the Strategic Plan sets the course for Hutt St Centre for the next three years and is the foundation for preparing the Centre's Business and Operational Work Plans. Measures of success have been indicated for each of our goals.



## OUR VISION

Hutt St Centre is a place where people who are challenged by homelessness can change their lives forever.

At Hutt St Centre people are nurtured, respected, encouraged and supported to make choices, build skills, and connect with others to create a new beginning. We care.

## OUR MISSION

Hutt St Centre is a work of the Daughters of Charity. Our work is built on respect for individuals, their dignity and choices, responsiveness to their needs, and living our beliefs through excellence in service provision.

With creativity, love, respect, friendship and faith we work to inspire those facing homelessness to achieve their full potential.

Working in partnership with our clients, we meet people's immediate needs for meals, showers, health, counselling and legal services. But we do more. We provide case management, housing support and life skills through education, training and employment services because we know this offers a pathway out of homelessness.

## OUR ORGANISATIONAL VALUES

The core values of the Daughters of Charity and their works through the love of Jesus Christ urges us to:

### **Respect each person**

A high regard for the worth and dignity of each person

### **Provide Quality Service**

Responding to the needs of others in a caring and professional manner

### **Encourage Simplicity**

Honesty, integrity, transparency and clarity of focus

### **Advocate for the Poor**

Lobbying, advocacy and supporting the cause of those most disadvantaged in our society

### **Value Spirituality**

Love is inventive to infinity, boundless creativity and innovation in service delivery

