

Annual Report



70 years walking alongside
**Hutt St
Centre**

A work of the Daughters of Charity

**stepping up
to help end
homelessness**

**Hutt St
Centre**

A work of the Daughters of Charity

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Who we are

Hutt St Centre is a place of connection, compassion and support, where people at risk of or experiencing homelessness can rebuild their lives, rediscover their identities and reconnect with their loved ones.

Founded by the Daughters of Charity in 1954, Hutt St Centre began in response to a need identified by the Catholic Archbishop of Adelaide, Archbishop Matthew Beovich, who invited the sisters to St Louise's House, where the Centre's administration is today. Their mission remains true: to provide support and services to the local community who are experiencing or at risk of homelessness.

Today, we understand that finding a home is not just about having a roof over your head. We walk alongside people on their journey to homefulness, supporting them to feel safe, in control and confident – which comes with having a place to call home.

When people walk through our doors, we address their immediate needs by offering a shower, a meal, clean clothes or a recharge of their phone. Additionally, we provide access to over 20 visiting services, ranging from medical check-ups to financial counselling.

We connect people to housing, education and employment opportunities helping them build their skills and confidence to change their circumstances for good.

Every person deserves an equal chance to live a full life, and we recognise that it isn't always easy or possible. We advocate for systematic change and amplify the voices of those experiencing homelessness. Through advocacy, fundraising activities, our unwavering support and culture of respect, we are working to end homelessness and injustice for the people of Adelaide.





**STEPPED UP TO
END HOMELESSNESS**

Hutt St Centre
**WALK A MILE
IN MY BOOTS**

Our Strategy



Our Vision

An end to homelessness.



Our Mission

To advocate with and empower people at risk of or experiencing homelessness, supporting them to rebuild their lives on their journey to homefulness.



Our Values

The core values of the Daughters of Charity guide us in achieving our mission:

Respect each person

A high regard for the worth and dignity of each person.

Boundless creativity

Boundless creativity and innovation in service delivery.

Provide quality service

Responding to the needs of others in a caring and professional manner.

Encourage simplicity

Honesty, integrity, transparency and clarity of focus.

Advocate

Lobbying, advocacy and supporting the cause for people most disadvantaged in our society.

Our Strategy



Our Strategic Directions

Advocacy

Hutt St Centre will advocate with integrity and transparency to pursue impactful changes to policy, drive systemic change and improved outcomes for people at risk of or experiencing homelessness.

Wellbeing

Hutt St Centre will deliver contemporary, personcentred, evidence-based, data-informed and innovative wellbeing services.

Homefulness

Hutt St Centre will work relentlessly with people at risk of or experiencing homelessness in order to fulfil their right to live somewhere peacefully, securely and with dignity in a suitable home.

Culture

Hutt St Centre will empower a high performing, accountable and supportive workplace culture, where all employees and volunteers are valued for their diversity of skills, experience and knowledge.

Sustainability

Hutt St Centre will ethically attract and manage its resources in order to sustain its ongoing viability and success.

Chair Report

This year has been one of significant progress as we focused on building a strong strategic foundation to guide Hutt St Centre into the future.

These efforts come amidst rising demand for our services. Despite the challenges, we remain committed to our mission: to advocate for and empower those at risk of or experiencing homelessness, supporting them to rebuild their lives and find a journey to homefulness.

The Hutt St Centre Board is an all-volunteer group of people who diligently determine and apply our strategic priorities, ensuring strong governance, sound integrity, and a purpose-driven culture. Together, we are shaping an organisation capable of meeting the growing needs of our community. I thank all my fellow Board Directors and the members of our sub-committees for their tremendous commitment and compassion to the most vulnerable in our community.

In celebrating our Platinum Jubilee, we reflect on our history. From offering tea in tin cups and sandwiches wrapped in wax paper 70 years ago to the hot meals served in our modern dining facilities today, we remain true to our mission and the charism of the Daughters of Charity.

Our success is powered by the generosity of those who believe in our cause. From cake stalls

and sausage sizzles to major initiatives like the Winter Appeal, 5AA Undie Drive, Walk a Mile in My Boots, and our annual Business Lunch, every contribution is highly valued. Donations sustain our Wellbeing Centre, enabling us to deliver essential support to those in need.

On behalf of the Board, I thank every donor, fundraiser, volunteer, and ambassador for their incredible support and advocacy. While government funding is minimal and program-specific, such as for Aspire, your generosity allows us to provide critical services our clients rely on.

“Despite challenges, we remain committed to our mission: to advocate for and empower those at risk of or experiencing homelessness, supporting them to rebuild their lives and find a journey to homefulness.”

I also want to acknowledge the dedication of our staff. Their compassion, resilience, and commitment transform lives and embody the heart of Hutt St Centre’s mission. Thank you for the difference you make every day.

This year, we further strengthened our ethical investment policy, aligning our investments with the core values of the Daughters of Charity to ensure our work reflects mission-driven principles.

Since 1954, we've supported clients on their journeys to homefulness. The Aspire Program is a particularly good example of this having provided homefulness to over 575 people while saving the South Australian Government more than \$40 million in avoided services like hospital stays and emergency accommodation. We urge the State Government to sustain and expand funding to allow Aspire to operate at full capacity and deliver its long-term impact.

Despite rising costs and housing shortages, the dedication of the Hutt St Centre team and board has never wavered. I'm grateful to chair a board committed to driving Hutt St Centre's mission forward. Together, we create hope and build pathways to homefulness.



Tim O'Callaghan
Board Chair



CEO Report

Supporting people in need, often the most marginalised in our society, is never easy, but it is what we do best.

As living costs rise, rents soar, and housing availability declines, the demand for our services at Hutt St Centre has reached unprecedented levels. Life on the margins in Adelaide has never been tougher, and we see that reality every day.

Our dedicated team stands ready at the Wellbeing Centre, providing essential support to everyone who walks through our doors. Whether it's a hot shower, a hearty meal, clean clothes, or simply a safe place to rest, we are here. In April alone, we served a record-breaking 4,388 meals – the most for one month in our 70 years of service.

This year, we welcomed 1,009 new clients, an eight per cent increase from last year – that's approximately 84 new people each month. Despite this surge, we've been able to assist 50 per cent of these clients within just one to five visits. Often, this means helping with identity documents, sourcing glasses for job applications, or reconnecting individuals with family or friends. Many of these clients don't appear in South Australia's homelessness statistics because we help them rebuild their lives before they need formal, government-funded support services.

Over the year, we supported more than 2,100 unique clients—2,100 stories of hardship, from job losses to relationship breakdowns to unaffordable rent increases. Some clients live in tents in the parklands, others sleep rough under bridges, and many live in cars while caring for their children.

“As we plan for a future where demand continues to grow, our doors will always remain open.

We will walk alongside every man, woman, and child on their journey to end homelessness.”

We've also seen positive changes, with a decline in recidivism and fewer clients presenting with criminal histories or substance abuse issues. Increasingly, we're supporting everyday people facing insurmountable challenges. Homelessness doesn't discriminate, any of us could experience it without warning or notice.

Despite tough economic times, our supporters continue to inspire us with their generosity and commitment. Their contributions ensure our doors remain open to those in need.

We deeply thank our dedicated staff, including our amazing volunteer corps, whose compassion, resilience, and hard work transform lives every day. Their commitment and generosity of spirit are the backbone of our mission.

Finally, we extend our gratitude to our clients. Seeking help takes courage, and their trust in us inspires us to keep going. We will not stop until homelessness is eradicated.

As we plan for a future where demand continues to grow, our doors will always remain open.

We will walk alongside every man, woman, and child on their journey to end homelessness.

Together, we strive for a future where our services are no longer needed.



Chris Burns CSC
Chief Executive Officer



Our Platinum Jubilee

70 years supporting SA

Hutt St Centre has been caring for and providing support for South Australians experiencing homelessness since the Daughters of Charity opened St Louise House on the March 7, 1954 on Hutt St, Adelaide in response to the growing need they saw in the south-eastern corner of the city.

Solely dependent on “divine providence,” the sisters set about responding to one of the most basic needs of life by providing sandwiches and jars of tea to the homeless veterans of recent wars rough sleeping in the South Park Lands who lined up in the back alley behind the Centre.

The compassion of the Daughters of Charity and those who have provided care, support, and dignity to people in need have endured for the past 70 years; from providing a simple meal to now providing significant support and guidance that transforms lives.

Fast forward to today, and Hutt St Centre's 75 staff and more than 250 volunteers work to support more than 2,500 people every year who are at risk of or are experiencing homelessness.

This year Hutt St Centre has marked its Platinum Jubilee with a series of events to recognise the amazing sacrifices and achievements by the various people involved in the Centre over the past 70 years.

Events have included a Governor's Jubilee Reception, Commemoration Mass at St Francis Xavier's Cathedral, an event for clients and a thank you event for the volunteers who help keep the doors open.

At the Mass, Archbishop Patrick O'Regan presented the Daughters of Charity, of which seven Sisters were in attendance, with a Papal Blessing from Pope Francis.



Homelessness in South Australia

Homelessness is not a choice. It can happen to anyone.

People who are homeless are among the most marginalised people in Australia. Homelessness is one of the most potent examples of disadvantage in the community, and one of the most important markers of social exclusion (Department of Human Services, 2002). To have a socially inclusive Australia, all Australians must have the capabilities, opportunities, responsibilities and resources to learn, work, engage and have a say (Department of Prime Minister and Cabinet, 2012).

At Hutt St Centre, we define homelessness as the state in which people have no access to safe and secure shelter of a standard that does not damage their health, threaten their personal safety or further marginalise them through failing to provide either cooking facilities or facilities that permit adequate personal hygiene (Neil and Fopp, 1992 – Homelessness in Australia: Causes and Consequences, p.8).

“Now that I have my own place I am not stressing anymore – I’m a lot happier! It’s the simple things like putting up my own pictures on the walls and inviting friends and family over.”

“It is amazing seeing so much kindness from people who donate to Hutt St Centre. Thank you.”

Janice

Our key stats 2023-24

1,009
new clients



84 new clients
per month

8% increase
from 22-23

35% of new clients accessed a
homelessness service for
the **first time**

20% increase on new clients
born overseas
(23 more than 2022-23)

37% 21 fewer new clients had
a criminal history
decline

78 more new **female** clients,
increasing by 26% compared
to 2022-23

43 more new clients with a
disability, increasing by 40%
compared to 2022-23

25% 14 fewer new clients had a
history of alcohol or other
drug misuse
decline

Our impact

Hutt St Centre provides a range of essential health and wellbeing supports to help people at risk of or experiencing homelessness meet their immediate needs, empowering and supporting them to rebuild their lives on their journey to homefulness.

What is 'homefulness'?

Homefulness means having a place to live with a sense of security, stability, privacy, safety and the ability to control living space. Another key element of homefulness is having a sense of connection with community and contributing to that community. Homefulness empowers a sense of independence and self-determination.

Wellbeing Centre

The Wellbeing Centre is the first place many people experiencing homelessness first encounter Hutt St Centre. Addressing people's immediate needs, whether it be a meal, a hot shower or access to laundry facilities or a locker, we never turn anyone away.

Throughout the year, in addition to our wellbeing programs, the Wellbeing Centre team hosted a range of events for clients, including Christmas Day celebrations, a Platinum Jubilee event, ANZAC Day commemorations, Reconciliation Week activities and a ManKIND one-year anniversary event.

40,504

visits – 5,302 or 15% increase from 2022–23

2,125

clients **accessed services**, increasing by 143 from 2022–23

24,203

material aids were provided (including clothing, sleeping bags, shoes), increasing by 86% or 11,189 items

45,111

meals served, a 16% increase or 6,190 more meals compared to 2022–23

777

new clients received a meal, averaging 65 new clients per month

17,565

breakfasts served a 14% increase

27,546

lunches served a 17% increase

3,382

laundry uses, a 24% increase or 665 uses

Pathways program

Hutt St Centre's Pathways program helps people at risk of or experiencing homelessness identify what they need to get back on their feet and focus on the future with confidence.

Many people who walk through our doors have no form of personal identification. This makes it impossible to open a bank account, register for government services, access healthcare, or apply for work and housing.

Our Pathways program provides practical onsite assistance to help people obtain essential documents and ID, access further support, and pursue opportunities for education, employment, and volunteering. Additionally, Pathways runs groups designed to develop independent living skills and facilitate social connections.

722

active clients this financial year

387

new clients

1,371

event attendances

58%

clients **sleeping rough on entry**

31%

female clients

55%

on **unemployment benefits**

31%

on a **disability support pension**

6%

no income

Ignite

IGNITE is a monthly event designed to empower women at risk of or experiencing homelessness. With the support of the community, Hutt St Centre provides a safe and welcoming space, offering resources, activities and opportunities tailored to the specific needs of women.

30

female clients
attended **Women's
Group 92 times**

116
clients

307
event attendances



With around 42% of Hutt St Centre's clients reporting a history of family and domestic violence, the safety and confidentiality of participants is paramount. Ignite is supported by a dedicated team of female workers and volunteers with experience across a range of areas, from case management to career development.

“Hutt St helped me find a unit of my own, which I’m so grateful for. But I’d probably feel very isolated if it wasn’t IGNITE... I don’t really have anyone in my life I can rely on, so getting support from women in a similar situation helps me feel less alone.”

Darcy

ManKIND

ManKIND is a monthly program offering specialised support, resources, and opportunities for men at risk of or experiencing homelessness. The program features guest speakers on topics such as mental wellbeing, respectful relationships, health and fitness, along with various other activities.

141 clients

324 attendances

around 60% /of men are rough sleeping when they first seek support

close to 50% (approximately) are experiencing mental health issues.

Visiting services

Hutt St Centre hosted more than 20 visiting services to ensure our clients received the medical treatment and professional support needed to rebuild their lives on their journey to homefulness.

Some of these services included:

- a General Practitioner,
- Royal District Nursing Service
- Optometry checks and free glasses,
- Hearing screenings and treatment,
- Dental care,
- Physiotherapy treatment,
- Podiatry examinations and treatment,
- Counselling support services,
- Financial counselling,
- JusticeNet legal advice,
- NDIS Local Area Coordinators,
- The Big Issue magazine activities, and
- Employment opportunities.



“I try to keep myself healthy with regular exercise, good food and avoiding drugs and alcohol. The food here at Hutt St is good – I can always get something healthy and filling to keep me going. But sleeping in my car does make it hard to look after myself as well as I’d like to.”

Jen

2,077

nurse visits, a 26% increase or 480 visits

274

doctor visits

Aged City Living

Hutt St Centre's Aged City Living (ACL) program assists people aged 50 and over, or 45 and over for people who identify as Aboriginal or Torres Strait Islander, to achieve independence and to live safely in the community.



Older people who are at risk of or experiencing homelessness face unique challenges, including increased risk of health problems, social isolation, and a loss of independence.

"The Expo was really great. I spoke to lots of different service providers and even brought a friend along with me. This kind of event is so important to connect with helpful services."

Anne*

ACL case managers have supported people who are 50 years and over in finding stable housing, maintaining their tenancies, and improving their health and wellbeing, while also working towards reintegration into the community. Many clients have enrolled in educational and skills courses, addressed health concerns, received technical support and reconnected with estranged family members. ACL has also hosted activities for older clients, such as expos and excursions.

*While some names and images have been changed for privacy, these stories are very real and reflect how important your generosity is for helping people make their steps out of homelessness.

ACL key stats 2023-24

36%

rough sleeping at
entry



aged 65+

44%

30 clients accommodated in
community housing

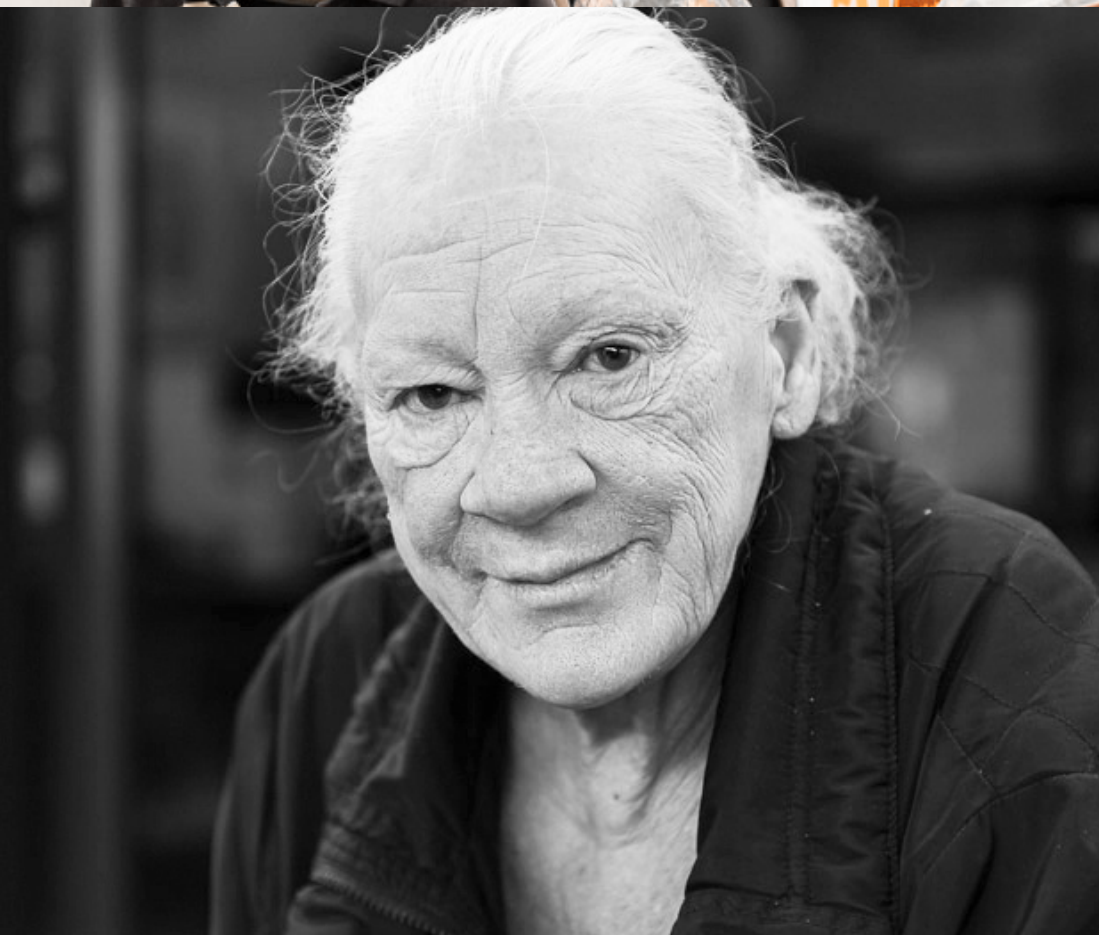
14% clients accommodated in
public housing

35% on unemployment
benefits

42% on a disability
support pension

17% on aged
pension







Aspire

The Aspire program was Australia's first Social Impact Bond focused on supporting people experiencing persistent homelessness into housing.

Delivered by Hutt St Centre in partnership with Social Ventures Australia, the Government of South Australia, and community housing providers the Aspire program represents a landmark change in the way homelessness services are provided in South Australia.

Intake for the Aspire program under the social impact bond model has been completed, however, additional funding from the State Government enabled an extension of the program (Aspire X) as a reduced intake until June 2027.

The Aspire X program is delivering results beyond the initial scope of the social impact bond. Developed for adults under 55 who are experiencing chronic homelessness and living in metropolitan Adelaide, the program supports participants with intensive case management support through three stages – stabilisation, re-engagement and monitoring. Participants move through each stage at different rates depending on need and the program has been designed to be agile, so that some participants will move back and forth between stages depending on their circumstances.

By achieving strong outcomes in employment, housing stability and overall wellbeing, the Aspire programs has proven to significantly reduce participants' reliance on State Government services. Notably, the programs generate substantial cost savings through reductions in hospital bed days, convictions, and emergency accommodation support, underscoring Aspire's impact on both individual lives and the efficiency of public resources.

“The positivity, encouragement, and guidance I got at Hutt St Centre literally changed my life. It's changed my family's life. Thank you for believing in me.”

Liam

Additional ongoing funding for the Aspire Program is essential for resolving the growing issue of homelessness in South Australia. Through the year we continued to advocate to the State Government for ongoing funding.

While we received further extension funding as part of the State Budget 2024, we are continuing to seek additional one-off funding and a long-term

commitment to roll the program into the Homeless Alliances.

Beyond significantly improved tenancy retention rates and reducing demand of government services, Aspire has profoundly impacted lives, helping men and women reconnect with communities and rebuild their lives. Aspire strengthens communities and invests in the future of South Australians.

Aspire key stats 2023-24

91

active clients in this financial year



469

clients housed over the program duration

59

accommodated in community housing

19

gained employments over this financial year

410

clients accommodated in public housing over the program duration



“It’s terrible sleeping rough. I’ve slept under stairs, in truck loading bays, on the beach, under boat ramps, and in my car.

You just want to find somewhere where no one can see you sleeping. I’m so proud of how far I’ve come, but I couldn’t have done it without the help of Hutt St Centre and people like you.”

Jamie

Aspire X key stats 2023-24

201

active clients in this financial year



59

clients housed in the financial year



43% aged 35-44



25% aged 45-54

70% on unemployment benefits when entering Aspire X



Toward Home Alliance

The SA Housing Trust has established five Alliances to service the complex and evolving needs of clients experiencing or at risk of homelessness across South Australia.

This model comprises four regional homelessness alliances and one state-wide domestic and family violence alliance.

Hutt St Centre was sub-contracted to support the Toward Home Alliance (THA) which covers the city and southern area in the delivery of the Access and Resolve programs.

The Hutt St Centre THA team works with clients who have been sleeping rough or homeless for an extended period. Its work includes assertive outreach, comprehensive intake, and assessment (the ACCESS program) and the sourcing of short and long-term accommodation and case management (the RESOLVE program).

THA key stats 2023–24

440

active clients in this financial year

187

clients referred to specialist support

257

intake appointments provided

ACCESS

61

clients provided with emergency accommodation

73

occasions of temporary or permanent accommodation provided

50

clients were case managed

RESOLVE

Our volunteers

Giving back

Hutt St Centre appreciates every single volunteer who walks through the doors, contributing to our Wellbeing Centre, pastoral care services, the Pathways program, Creative Hub, advocacy, lifestyle and health services, in the kitchen, our warehouse and at events.

Our dedicated volunteers are critical to our success – we wouldn't be able to support our community without their enthusiasm, compassion and commitment.

Volunteers also support our Wellbeing Centre, Pastoral Care and Pathways programs, the Creative Hub, Lifestyle and Health groups, the Walk a Mile in My Boots Challenge, and engaging with donors to support the Advocacy team.

This year we also congratulated great grandmother Dulcie Boag, who was awarded South Australia's highest distinction for a volunteer – the Joy Noble Medal, at the Volunteer of the Year Awards.



Credit: Tom Huntley

Mrs. Boag, 89, has been volunteering at Hutt St Centre for 44 years and continues to be a regular in our kitchen.

Without reliable, long-term volunteers like Dulcie we couldn't plan for, or be sure of being able to support the clients who desperately need this service. They are our lifeblood, and we couldn't open our doors without them.

Thank you to our volunteers for their unwavering kindness and care for people at risk of or experiencing homelessness.

Volunteering key stats 2023-24

250 volunteers **this**
financial year



100

new volunteers
onboarded



60%

regularly contributed
to **meal services**





"I enjoy chatting with people and making their day better, helping serve good food so no one goes hungry, and lifting their self-esteem by showing that I care for them."

"For some people, interactions with staff and volunteers at Hutt St might be the only conversations they have that day – so I want make everyone feels welcomed and valued."

Elin





Our workforce

We appreciate everyone who dedicates their time and skills to Hutt St Centre, within our team of approximately 79 people.

Within our team, 39 are full time (49 per cent), 29 are part time and 11 are casuals.

Most of our team works in the Wellbeing Centre (27), with a further 17 employed in Aspire and Aspire X.

We would like to acknowledge each of our staff for the incredible work you do every day. Working with the homeless community is no easy task – it requires resilience, dedication and a profound level of compassion.

Your unwavering commitment to supporting those in need, often in challenging circumstances, is truly inspiring. You show up with empathy and an open heart, helping to change lives and, in many cases, even save them.

Thank you for your passion and for the positive impact you make. Your efforts do not go unnoticed, and we are all deeply grateful for the difference you bring to our community.

A special thank you and congratulations to the following people who have served Hutt St Centre for many years:

5 years or more

Yifan (Fiona) Zhang

Kim Karger

Peter Mayfield

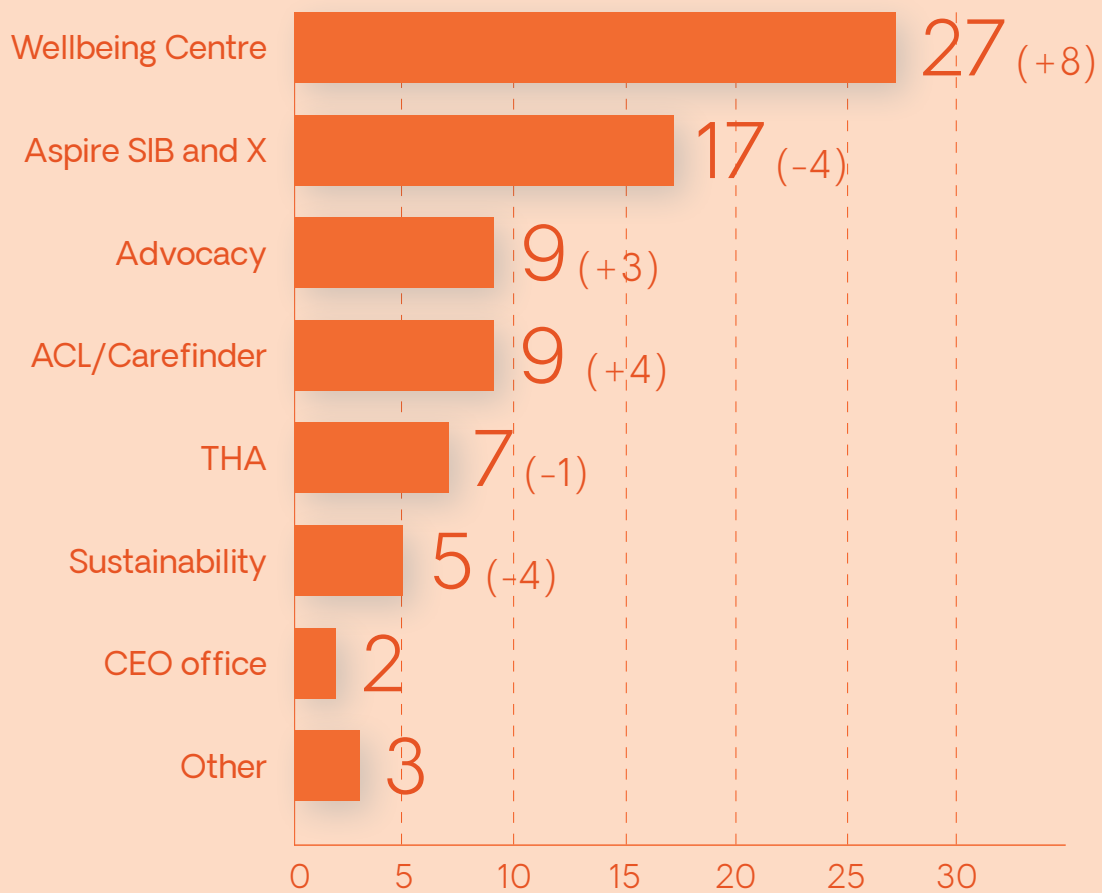
10 years or more

Tameka Francis

15 years or more

Paul Barrett

Hutt St Staff (year on year)



67% female



33% male





Governance

The Board of Directors oversees the governance and performance of Hutt St Centre, guiding the organisation forward by setting future goals and strategy.

The Board ensures all regulatory and ethical requirements are met and is responsible for ensuring we adhere to the charism and values of the Daughters of Charity, which are at the heart of Hutt St Centre.

Earlier in the financial year, long-term board member Heather Parkes resigned. We thank Heather for her extraordinary contribution over the last nine years, particularly in her role as Chair of the Governance, Nomination and Review Sub-Committee. Always diligent, Heather has willingly shared her wealth of knowledge and experience. We appreciate her dedication and commitment.

Hutt St Centre has also welcomed two new board members this year, Gaby Hummel and Mark Mackay. We thank them and all our board directors for volunteering their time and expertise to help advance our vision of ending homelessness.

Board members

Tim O'Callaghan, Chair

Peter Hoban, Deputy Chair

Mark Hall

Sister Debra McCarthy DC

Noon McNamara

Sean van der Linden

Richard Amato

Angela Carey

Gaby Hummel (appointed October 2023)

Mark Mackay (appointed March 2024)

Heather Parkes (end of term Nov 2023)

Sub-Committees

We thank our board members and volunteers who also donate their time to sit on our sub-committees:

Foundation – Chaired by Mark Hall

Finance, Audit and Risk – Chaired by Sean van der Linden

Governance, Nomination and Review – Chaired by Angela Carey

Investment – Chaired by Mark Hall



Tim O'Callaghan



Peter Hoban



Mark Hall



**Sister Debra
McCarthy DC**



Noon McNamara



Sean van der Linden



Richard Amato



Angela Carey



Gaby Hummel



Mark Mackay



Heather Parkes

Advocacy & events

At Hutt Street Centre, we remain steadfast in our advocacy for those experiencing or at risk of homelessness, amplifying their voices and addressing their urgent needs.



Now, more than ever, it is crucial to provide nourishing meals, hot showers, clean clothes, and accessible medical care to support those struggling within our community.

Our work is made possible by the unwavering support and generosity of our community throughout the year. It is this collective enthusiasm and commitment to our cause that strengthens our resolve to end homelessness and continue making a difference in the lives of those who need it most. Together, we can build a future where everyone experiences homefulness.

This year, our fundraising efforts were supported by thousands of South Australians resulting in continued support for our major fundraising appeals at Christmas and Winter.

In August 2023, more than 1,000 people walked a mile on a misty Friday morning, from Victoria Park to the South Park Lands, raising funds to support Hutt St Centre. Walkers included the Honourable Frances Adamson AC Governor of South Australia, Premier Peter Malinauskus, long-time supporters, celebrities, school students, ambassadors, and many friends of Hutt St Centre.

The annual Business Lunch, held at Adelaide Oval in October 2023, was once again sold out, raising record amounts for our Wellbeing Centre. Australian of the Year for 2023 Taryn Brumfitt was the keynote speaker, and the event featured the annual auction, supported by Bernard Booth.



We extend our thanks to our whole community of supporters, including our regular givers and those that have left or intend to leave a legacy to Hutt St Centre in the form of a gift in their Will.



Our community voices

Our Patron

We're grateful to our Patron, Her Excellency the Honourable Frances Adamson AC, and our extended community of Ambassadors who help amplify our work and advocate for people experiencing homelessness.

Our ambassadors

- Ali Clarke
- Amanda Blair
- Hon Amanda Vanstone AO
- Bernard Booth
- Bruce McAvaney OAM
- Hon Greg Crafter AO
- Hayley Pearson
- Henry Hunt
- Katrina Webb OAM
- Lainie Anderson
- Jim Whiting OAM
- Justin Westhoff
- Matt Tarrant
- Simon Bryant
- Taryn Brumfitt
- Vicky Welgraven AM
- Elspeth Hussey

Our partners and supporters

We are deeply grateful to our generous supporters for their unwavering commitment to helping us end homelessness for every person who walks through our doors. Together, we walk alongside people as they rebuild their lives, rediscover their identities, and reconnect with loved ones on their journey to homefulness.

Thank you for ensuring our doors remain open to everyone in need of a warm welcome.

With more people than ever facing the risk of homelessness in our community, we will continue to rely on our generous donors to help fund the vital health and wellbeing services we provide.

We also extend our gratitude to our government, corporate and community partners who enable us to create opportunities for those at risk of or experiencing homelessness to change their circumstances for good.

We thank the following funders for their support throughout the 2023–2024 financial year.

Aged City Living

- Department of Health and Aged Care, Australian Government
- Primary Health Network

Aspire

- Government of South Australia
- Social Ventures Australia
- Housing Choices Australia

Wellbeing and Pathways programs

- Australian Gas Networks
- Catholic Charities
- Government of South Australia

Toward Home Alliance

- Lutheran Care
- Baptist Care SA
- Mission Australia
- The Salvation Army
- Sonder
- Aboriginal Family Support Services
- SA Housing Authority, Government of South Australia

Major Partners and Supporters

- The Advertiser Foundation
- Australian Gas Networks
- CMV Foundation
- Codan
- Bartons
- Burbank
- East End Cellars
- Nova 919/Five AA
- SA Power Networks Employee Foundation
- Ord Minnett

Archangel Partners

- City of Campbelltown
- Coles
- Davison Earthmovers
- Ecowize

- FMG Engineering
- IP Partners
- GLG GreenLife Group
- Managed Construction Solutions
- REDARC

Walk a Mile in My Boots Partners

- CMI Toyota
- Network Ten / Paramount
- NOVA919 / FiveAA
- Australian Gas Networks
- Bartons

Business Lunch Partners

- Burbank
- Bartons
- Lexus of Adelaide
- Comwire IT
- West End
- Yalumba

Finances

Income Statement

	2023-24	2022-23
	\$	\$
Revenue		
Grants and funding	4,420,018	4,028,844
Sales and fees	1,465	1,074
Fundraising and donations	4,312,704	3,815,843
Bequests	1,559,596	810,436
Investment income and profit/ (loss) on sale of assets	631,837	254,939
Total Revenues	10,925,620	8,911,137
Expenses		
Employee benefit expense	6,100,911	5,231,265
Depreciation and amortisation expense	217,542	215,028
Other expenses	2,484,648	2,201,588
Total expenses	8,803,101	7,647,881
Surplus	2,122,519	1,263,256
Net fair value gain/(loss) on financial assets	667,117	665,356
Net surplus/(deficit)	2,789,636	1,928,612

Statement of financial position

	2023-24	2022-23
	\$	\$
Current assets		
Cash and cash equivalents	4,758,457	3,884,935
Receivables	17,309	17,309
Other	193,510	155,308
Total current assets	4,969,276	4,057,552
Non-current assets		
Financial assets	9,533,712	7,688,888
Property, plant, and equipment	3,450,161	3,418,509
Total non-current assets	12,983,873	11,107,397
Total assets	17,953,149	15,164,949
Current liabilities		
Trade and other payables	442,180	395,554
Amounts received in advance	243,060	317,385
Provisions	534,507	550,009
Total current liabilities	1,219,747	1,262,948
Non-current liabilities		
Provisions	131,895	90,131
Total non-current liabilities	131,895	90,131
Total liabilities	1,351,642	1,353,079
Net assets	16,601,507	13,811,870
Equity		
Retained earnings	15,097,417	12,974,898
Reserves	1,504,090	836,972
Total equity	16,601,507	13,811,870

Statement of cashflows

	2023-2024	2022-2023
	\$	\$
Cashflow from operating activities		
Receipts from donors, grants etc	10,203,082	8,789,575
Payments to suppliers and employees	(8,511,980)	(7,242,122)
Investment income	527,398	534,791
Net cash provided by operating activities	2,218,500	2,082,244
Cashflow from investing activities		
Proceeds from sale of property, plant, and equipment	300	4,545
Proceeds from sale of investment	1,446,598	1,411,588
Purchase of property, plant, and equipment	(249,194)	(170,978)
Purchase of investments	(2,542,681)	(2,321,353)
Net cash used in investing activities	(1,344,977)	(1,076,198)
Net increase/(decrease) in cash held	873,523	1,006,046
Cash at beginning of financial year	3,884,935	2,878,889
Cash at end of financial year	4,758,458	3,884,935



Hutt St
Centre