

Eastern Adelaide Generic Homelessness Service (EAGHS)

Referral Form



Eastern
Adelaide
Generic
Homelessness
Service
(EAGHS)

CONFIDENTIAL

Given name:		Surname:	
DOB:		Gender:	
Phone number:		Emergency contact:	
Current address:			
Length of time at this address:			
Do you identify as Aboriginal or Torres Strait Islander?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Interpreter required? <i>(If yes please list language required):</i>			
Are any other agencies involved? <i>(If yes please provide details)</i>			
What EAGHS service would you like to speak to us about? <i>(Please see information on the reverse)</i>			
<input type="checkbox"/>	Intensive Tenancy Support		
<input type="checkbox"/>	Metropolitan Boarding House Support		
<input type="checkbox"/>	Case Management Support		
Goals/expected outcomes:			
Identified Risks			
Referrers Details	Name: Organisation: Contact number: Email address:		

CONSENT

I _____ agree to be referred to EAGHS who will assess my eligibility and provide required information in order for EAGHS to best assess my needs and provide support. This will give me the opportunity to decide if the program meets my needs.

Signature: _____

Date: _____

Verbal consent provided instead Staff member _____ Date: _____

Prior to sending referral, for more information or for help in a housing crisis, please **contact the EAGHS Duty Worker 0424 665 819**. Operating hours: Monday to Friday (excluding public holidays) 9am – 5pm. Please email completed referral form to eagsreferrals@huttstcentre.org.au

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The **Eastern Adelaide Generic Homelessness Service (EAGHS)** works with adults and families affected by homelessness to find appropriate and sustainable housing solutions. EAGHS is a short to medium term service based in the Eastern region of Adelaide supporting people who are experiencing homeless, at risk of homelessness, including people living in boarding house accommodation, couch surfing and living in cars.

Case Management and Support Services

EAGHS offers three programs*:

1. Case Management

Working with people to achieve housing, health and wellbeing goals and link people with appropriate community supports.

We work with people to:

- Explore short, medium & long term accommodation options
- Access to Emergency Accommodation based on assessment and availability during periods of housing crisis.
- Work on family & community links
- Develop independent living skills

2. Intensive Tenancy Support

Early intervention for people at risk of eviction from public or community housing, or private rental accommodation. The program aims to support people to maintain their tenancy and to address any issues impacting the tenancy.

3. Metropolitan Boarding House Support

Aiming to support people living in boarding houses to work towards independent housing options, as well as any personal health or community connection goals.

Additional services include:

- **Duty worker** - advice, information, support in a housing crisis (*access to emergency accommodation determined by assessment and availability*)
 - **Gateway service** – referrals to other specialist homelessness services (*based on eligibility*)
- *Access to all programs is assessed through an Intake & assessment appointment.*

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